

LOGAN ARRIVAL PROCEDURES

There was a new procedure implemented for safety reasons and to ease congestion at the terminals. This will make it easier for an emergency vehicle to gain access should there be a need. This new procedure is being enforced by the State Police and MASSPORT officials.

- All travelers arriving at Terminal B or C will need to call DMC Livery at 207-576-4750 upon arrival at the terminal CURB.
- MASSPORT at Logan has implemented a new 10-minute rule for all private transportation providers.
- Vehicles are required to check in with airport officials after the plane has reached the gate. They are given 10 minutes to make their pick up at the terminal. If the 10- minute window expires and the driver has not acquired his/her passengers, the driver will be fined and the vehicle will have to leave the terminal to repeat the process.

For information on ground transportation and the limo pick up point, Visit: Airport Wayfinder

Terminal A -

Exit main entrance on lower level. Limo stand is located at the 3rd island from the terminal.

Terminal B -

Coaches/Buses-Exit main entrance on lower level-Coaches/Buses are at the exiting end of each side of the terminal.

Limos, Sedans, SUV's- Exit main entrance on lower level- go to "taxi stand" across the street then proceed into parking garage-Vehicles will be at entrance of garage. (applies to each side of terminal)

Terminal C -Exit main entrance upstairs on the arrival level. The limo stand is located on the 2nd island

Terminal E -

Located outside (Exit 3 door) from baggage claim. Follow signs to limousine and courtesy bus signs. Cross two islands into parking lot -driver will be in glass booth.

Logan Airport has signage to instruct you on where to find your private scheduled limousine. All licensed companies are required to check in with Massport prior to arriving at each terminal. If you need assistance please contact us at 207-576-4750 or a Massport official or State Trooper can assist you in locating the approved staging areas. Drivers are NOT ALLOWED inside the terminals and cannot assist you with luggage until you arrive at the vehicle. Porters and Skycaps are available at the airport to assist you. Due to security procedures, a vehicle left unattended will be ticketed and towed. If you experience a delay in baggage or customs please call us at 207-576-4750 so we know you are delayed.